

May 28, 2004

Dear Honda Motorcycle Dealer:

**RE: CBR1000RR Inaccurate Speedometer**

Last week we sent you several speedometer stickers and interim set-up/PDI instructions.

Enclosed with this mailing are five (5) additional stickers. You may continue to sell new units in your inventory but they **MUST** have the sticker on the speedometer. Follow the instructions sent to you in the May 19<sup>th</sup> mailing.

**Important:** At delivery, please explain the speedometer situation to your new CBR1000RR customers and tell them they will receive a letter shortly with more information about the speedometer repair plan.

Replacement speedometers will be available shortly. This Friday, May 28<sup>th</sup>, we will post the Service Bulletin on iN. We will mail you printed copies next week.

For your reference, here is a reproduction of the speedometer sticker.



If you need more stickers, please call Tech Line at (800) 421-1900.

If you have recently sold a 2004 CBR1000RR, please immediately submit the warranty registration information via iN.

Thank you for your patience. We appreciate your support.  
Sincerely,

Robert E. Clever  
Senior Manager – Service  
Motorcycle Division

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June 2004

Dear Honda Dealer:

**RE: SAFETY RECALL – 2004 CBR1000RR Inaccurate Speedometer**

**DEALER RESPONSIBILITY REPORT**  
(Service Bulletin CBR1000RR #1)

The enclosed Campaign Responsibility Report for the 2004 CBR1000RR shows the VINs that were either sold by your dealership or are still in your inventory. All sold units that have been warranty-registered with American Honda show the customer's most current name and address.

Please review the report to ensure that any CBR1000RR listed is in your inventory, or contact the customer so an appointment can be made to have the inspection completed. For your information, the report codes in the "UNIT STAT" column mean:

**02 = In your inventory; perform the Repair as necessary.**

**FX = Repair has been performed.**

**NR = Customer mailing returned as undeliverable. If you have an alternate means of contacting the customer, please do so.**

**blank = Customer already notified; no action necessary.**

- For each unit shown in your inventory (code 02), but already sold, notify the owner and arrange to perform the Repair.
- Reminder: If you have not yet warranty-registered a sold unit, please do so now.

If you have completed any repairs for which you have not yet submitted warranty claims, please do so as quickly as possible. This is necessary for our tracking purposes. If you have any questions, please contact your District Service Manager.

Regards,

American Honda Motor Co., Inc.



Silvio Carrara  
Vice President – Service  
Motorcycle Division

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**View Message**

**Sent On** 06/14/2004 **Expires On** 06/21/2004  
**From** MOTORCYCLE SERVICE NATIONAL  
**Subject** CBR1000RR INACCURATE SPEEDOMETER

American Honda Motor Co., Inc.  
1919 Torrance Boulevard  
Torrance, CA 90501-2748  
Phone (310) 783-2000

June 14, 2004

**Dear Honda Motorcycle Dealer:**

**RE: CBR1000RR Inaccurate Speedometer**

**VIN Range: 2004 Model Year -- ALL**

American Honda is conducting a **SAFETY RECALL** on all 2004 CBR1000RR motorcycles. The recall procedure will replace the speedometers on all affected motorcycles.

To complete repairs on an affected 2004 CBR1000RR, Speedometers will be available today for open ordering using normal parts ordering procedures.

If you have any further questions, please contact either American Honda's Techline or your District Service Manager.

Thank you for your cooperation.  
American Honda Motor Co., Inc.

**Robert E. Clever**  
**Senior Manager – Service**  
**Motorcycle Division**

**Bulletin - #04-0352**

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